



Avalanche Installation and Basic Configuration

**Version 1.0
January 7, 2008**

Revision History

Date	Version	Description	Author
01/07/08	1.0	Revision	Don Osburn

1 Overview

Client Name (Client) has engaged Wavelink to perform wireless network consulting services focusing specifically on implementing Wavelink Avalanche. The engagement will provide installation services for the Avalanche software application. Wavelink certified personnel will provide basic installation and configuration of Avalanche software in the Client environment.

2 Scope

A Wavelink certified consultant will spend three (3) days onsite in Client environment installing and configuring Avalanche. Consultant will install Avalanche software on a network connected server(s) (eServer and dServer), supplied by the customer, that meets the minimum requirements of the Wavelink Avalanche application. All software packages, Profiles, etc, will be tested on up to two (2) handheld devices. Upon Client approval of the operation of the test devices, the software packages will be made available for deployment to all remaining handheld devices.

Work will include initial setup of the Avalanche software and inspection of the existing software on the client devices. The following tasks will be included in the project:

- Install the current version of Wavelink Avalanche
- Installation and activation of licensing
- Basic configuration of Avalanche including deployment of up to two (2) dServers
- Installation and configuration of enablers on up to two (2) supported handheld devices
- Installation of specific software packages, including Remote Control
- Verify the version and availability of client devices
- Verify connectivity from mobile devices to Avalanche dServer

The scope of this project does not include the cost and delivery of the Wavelink software, client licenses, application servers or mobile data collection devices.

3 Deliverables

No documentation is required for this project.

4 Assumptions

- Client is responsible for downloading, and reviewing, all relevant documentation pertaining to software installation from <http://www.wavelink.com> prior to beginning this engagement
- Customer will provide a point of contact for the duration of the project
- Administrative rights will be provided to the onsite Wavelink certified consultant on all servers included in the project rollout. Customer will provide servers, access, administrative login, and handheld devices for any systems on which they expect software to be loaded.
- Customer will provide advance notification of any site-specific requirements such as medical inoculations, medical tests, and safety training.
- Restricted areas will need to be scheduled by the customer. Delays that prevent Vendor from accessing required areas during the predefined time may result in additional time and cost required to complete the survey.
- Access to standard office equipment (phones, copiers, fax) and a storage area for equipment used during the project will be provided if Vendor is onsite for multiple days.
- Work will be performed during normal business hours
- Price and delivery quoted herein are valid for a period of 30 days from the date of this quotation
- Travel, lodging and other normal and customary expenses that are not included in the project cost will be billed as incurred.

- Any and all additional work or uncontrollable circumstances, including denied access to building areas, will be billed on a time and materials basis at Vendor standard rates

NOTE: *Any items not listed here are considered out of scope for this project; the addition of out of scope items to the Project Scope will not be made without prior approval and authorization from Client and will be handled through Change Requests or as separate SOWs.*

5 Summary and Cost

The overall goal of the complete engagement will be to provide implementation and configuration services for a Wavelink Avalanche implementation.

5.1 Project Timeline (Typical)

Day 1	<ul style="list-style-type: none"> Review customer environment, verify satisfaction of minimum requirements for installation platforms Review customer device management policies and objectives Layout installation plan for basic installation of Avalanche application Install eServer, activate licensing, deploy dServer
Day 2	<ul style="list-style-type: none"> Configure handhelds, connect to Avalanche Deploy basic handheld management policies via Avalanche <ul style="list-style-type: none"> User Administration Software Profiling and deployment Network Profiling and deployment dServer Profiling
Day 3	<ul style="list-style-type: none"> Testing of basic installation, policies, etc Review of installation with Client Questions and answers Wrap-up

5.2 Project Timing

This project can typically be staffed within two to three weeks of customer acceptance.

5.3 Cost

The price provided below does not include travel expenses which will be billed as incurred. Travel and expenses will be billed at normal and customary rates. Estimates of travel and expense costs are available upon request. Travel expenses are based on a minimum of two weeks advanced notice prior to scheduling.

Description	Price	Quantity	UOM	Extended
AMC basic installation and configuration.	\$6,150	1	Each	\$6,150

5.4 Payment Terms

All invoices are due and payable within **30** days of receipt by Client .



6 Authorization

By signing this document, Client Name and Wavelink Corp. agree to the terms of the Statement of Work described herein.

Client Name

Printed: _____

Signed: _____

Title: _____

Date: _____

Vendor Name

Printed: _____

Signed: _____

Title: _____

Date: _____