



Avalanche Managed Services

Worry-free Mobile Device Management from Wavelink

Managing mobile assets across the wireless ecosystem is an increasing priority for businesses in any industry. As business assets become more and more mobile, the need to securely and efficiently manage them rises. To do this, companies must find ways to improve the provisioning, updating, maintenance and troubleshooting associated with their mobile inventory around the clock.

In many cases, companies don't have the personnel or expertise available to effectively and proactively manage the growing numbers of mobile devices on a twenty-four seven basis. This often results in increased costs across the board due to a reactive approach to administration, often resulting in missed tasks that could have averted problems. Additionally, it can result in unwelcome surprises on the security front, especially with companies being held more and more accountable with security regulations like PCI and Sarbanes-Oxley.

Avalanche Managed Services frees companies from overextending their own resources, providing proactive, secure management of the wireless ecosystem for subscribers so that they can focus on other business demands.

Let Us Do the Hard Work

Avalanche Managed Services from Wavelink utilizes the award winning Avalanche solution for managing mobile devices and wireless infrastructure to extend those benefits to organizations that prefer to focus their internal resources on other business needs. Avalanche Managed Services takes the pressure off companies to deploy and maintain their own wireless ecosystem and yet provides all the benefits of having that environment running smoothly. With Service Level Agreements (SLAs) for monitoring, alerting, reporting, and issue resolution, your organization can stay focused on other business operations.

Avalanche Managed Services takes away the need to allocate scarce resources to do system administration. This is different from other approaches where the customer needs to install, configure, and actively administer the server environment. With Avalanche Managed Services, Wavelink experts fill that system administration role for you, freeing your people up to focus on other business-critical needs instead. Wavelink will monitor and manage the Avalanche system and you will reap the benefits.

Ensure your wireless ecosystem is functioning optimally, without lifting a finger:

- Peace of mind knowing your inventory is managed with the industry leading solution
- Proactive management and support without draining your own resources
- Lower cost of ownership from best-in-class management practices
- Ensured compliance with security and regulatory requirements
- Reduced troubleshooting downtime with remote help desk assistance
- Scheduled provisioning and updates for mobile devices



How it Works

Avalanche Managed Services leverages the best-in-class enterprise mobility management of Wavelink Avalanche to allow organizations to focus on regular business operations, without needing to worry about the state of the wireless enterprise. With Avalanche Managed Services from Wavelink, companies can rest assured that their mobile device management needs are in the best of hands.

Features

Quick and Easy Implementation

Avalanche Managed Services provides effortless implementation of Avalanche's world class mobile device management console via a Wavelink specialist. This makes the process of getting your enterprise running at optimal levels quick and easy.

Scheduled Provisioning and Updates

With Avalanche Managed Services, organizations no longer need to worry about deploying the latest security and application updates, because it's already taken care of with scheduled updates. Mobile assets can be segmented to control which updates go to specific devices.

Scheduled Reports

Using Avalanche reporting capabilities, Avalanche Managed Services allows subscribers to receive scheduled reports on a variety of topics, such as provisioning history and device statistics.

Help Desk and Support

Organizations get peace of mind knowing they have the option for twenty-four seven telephone support for any unexpected issues. Companies also have access to a self service portal where they can submit help desk requests and search for fixes to common problems.

Comprehensive Security

Avalanche Managed Services ensures that security protocols and settings are being monitored and managed by Wavelink experts. In addition, Avalanche Managed Services can ensure that extra layers of security, such as digital certificates and authenticated log-in to devices, are current and active.

The Industry Leader

With over 5 million licenses sold, Wavelink is the leading provider of multi-vendor mobile device management, wireless infrastructure management, terminal emulation, Voice, and mobile application development software. Wavelink's technology solves the unique challenges involved in deploying, managing and controlling today's enterprise mobility systems, and facilitates peak performance from frontline staff. Over 10,000 companies in the retail, manufacturing, government and logistics industries rely on Wavelink to accelerate application delivery, reduce device management and support costs, and tighten network security.

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